



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 15, 2019

Mr. David Robertson
Group Manager, Product Development Group 1
Mazda North American Operations
1025 Connecticut Ave, NW
Washington, DC 20036

NEF-150JK
19V-770

Subject: Tire Tread Can Detach

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MAZDA/CX-9/2019

Mfr's Report Date: October 28, 2019

NHTSA Campaign Number: 19V-770

Components:

TIRES:TREAD/BELT

Potential Number of Units Affected: 146

Problem Description:

Mazda North American Operations (Mazda) is recalling certain 2019 CX-9 vehicles equipped with Sumitomo Falken ZIEX CT50 A/S tires, size P255/50R20 104V, having date code 1619. An incorrect rubber compound may have been used in the tire's manufacturing, allowing the tread to separate and detach.

Consequence:

A detached tire tread can decrease vehicle stability and increase the risk of a crash.

Remedy:

Mazda will notify owners, and dealers will inspect all four tire serial numbers, replacing the tires as necessary, free of charge. The recall is expected to begin December 18, 2019. Owners may contact Mazda customer service at 1-800-222-5500, Option 4. Mazda's number for this recall is 4019J.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mazda's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

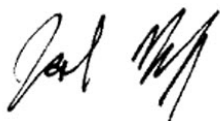
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement