

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 15, 2019

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC. 13470 International Parkway Jacksonville, FL 32218 NEF-150JK 19V-768

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Rear Axle Carrier Bolt Connection May Fail

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/SL450/2019 MERCEDES BENZ/SL550/2019 MERCEDES BENZ/SL63 AMG/2019

Mfr's Report Date: October 25, 2019

NHTSA Campaign Number: 19V-768

Components:

POWER TRAIN: AXLE ASSEMBLY

Potential Number of Units Affected: 36

Problem Description:

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2019 SL450, SL63 AMG, and SL550 vehicles. Overtime, the bolt connection at the front-left mounting point on the rear axle carrier casting may fail, possibly affecting the vehicle's handling.

Consequence:

Unexpected changes in the vehicle's handling can increase the risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will inspect the front-left mounting point of the rear axle carrier. If a defect in the bolt connection of the rear axle carrier is found, MBUSA will contact the owner and offer a repurchase of the vehicle. The recall is expected to begin December 31, 2019. Owners may contact MBUSA customer service at 1-800-367-6372. MBUSA's number for this recall is 2019100018.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received MBUSA's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

