



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 22, 2019

Mr. Cory Hoffman  
General Manager  
Toyota Motor Engineering & Manufacturing  
19001 South Western Ave  
Torrance, CA 90501

NEF-150JK  
19V-741

**Subject:** Frontal Air Bag Inflators May Explode

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LEXUS/ES350/2007-2012  
LEXUS/GX460/2010-2017  
LEXUS/IS 250/2006-2012  
LEXUS/IS 250C/2010-2015  
LEXUS/IS 350/2006-2012  
LEXUS/IS 350C/2010-2015  
LEXUS/IS F/2008-2009  
LEXUS/SC430/2002-2010  
SCION/XB/2008-2012  
TOYOTA/4RUNNER/2010-2016  
TOYOTA/COROLLA/2003-2013  
TOYOTA/COROLLA MATRIX/2009-2010  
TOYOTA/RAV4/2004-2005  
TOYOTA/SEQUOIA/2002-2007  
TOYOTA/SIENNA/2011-2013  
TOYOTA/TUNDRA/2003-2006  
TOYOTA/YARIS/2007-2012

**Mfr's Report Date:** October 17, 2019

**NHTSA Campaign Number:** 19V-741

**Components:**

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE  
AIR BAGS:PASSENGER SIDE FRONTAL

**Potential Number of Units Affected:** 928,203

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2010-2016 4Runner, 2003-2006 Tundra, 2003-2013 Corolla, 2009-2010 Corolla Matrix, 2004-2005 RAV4, 2002-2007 Sequoia, 2011-2013 Sienna, 2008-2012 Scion xB, 2008-2009

Lexus IS-F, 2007-2012 Yaris and Lexus ES350, 2010-2017 Lexus GX460, 2002-2010 Lexus SC430, 2006-2012 Lexus IS250 and IS350 and 2010-2015 Lexus IS250C and IS350C vehicles.

These vehicles had their driver or passenger frontal air bag inflators previously replaced under a prior recall using inflators of the same design. The inflators may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, temperature and temperature cycling.

**Consequence:**

An inflator explosion may result in sharp metal fragments striking the driver or other occupants resulting in serious injury or death.

**Remedy:**

Toyota will notify owners. Depending on the vehicle model, dealers will replace the driver or front passenger air bag inflator or the air bag assembly using an alternate inflator, free of charge. The recall is expected to begin November 15, 2019. Owners may contact Toyota customer service at 1-888-270-9371 or Lexus customer service at 1-800-255-3987. Toyota's numbers for this recall are J0A, J0B, and J0C. Lexus' numbers for this recall are JLI, JLJ, and JLK.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). NHTSA is aware that at this time Toyota is awaiting Takata's defect decision before making a safety risk assessment and we expect Toyota to amend once the decision is made.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement