U.S. Department of Transportation National Highway Traffic Safety Administration

October 21, 2019

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: Wheel Arch Cover Trim May Detach

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: AUDI/Q5/2018-2020 AUDI/SQ5/2018-2019

Mfr's Report Date: October 16, 2019

NHTSA Campaign Number: 19V-737

Components: STRUCTURE:BODY

Potential Number of Units Affected: 174,278

Problem Description:

Volkswagen Group of America, Inc. (Audi) is recalling certain 2018-2019 Audi SQ5 and 2018-2020 Audi Q5 vehicles. The rear wheel arch cover trim may loosen and detach from the vehicle.

Consequence:

The detached trim may become a road hazard, increasing the risk of crash.

Remedy:

Audi will notify owners, and dealers will replace the four clips securing the forward part of the rear wheel arch trim, free of charge. The recall is expected to begin November 1, 2019. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 66K8.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 19V-737

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

