



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 30, 2019

Mr. Walter Lewis
Regulatory Affairs, Sr. Manager
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-150SS
19V-735

Subject: No Visual Warning of Brake Pad Wear/FMVSS 135

Dear Mr. Lewis:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/CAYENNE/2019-2020
PORSCHE/PANAMERA/2017-2018

Mfr's Report Date: October 16, 2019

NHTSA Campaign Number: 19V-735

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL
SERVICE BRAKES

Potential Number of Units Affected: 44,128

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2017 Panamera 4, Panamera Turbo, Panamera Turbo Executive, 2017-2018 Panamera, Panamera 4S Executive, Panamera 4S, 2018 Panamera Turbo S Hybrid, Panamera 4 Hybrid Sport Turismo, Panamera 4 Sport Turismo, Panamera Turbo S Hybrid Sport Turismo, Panamera 4 Hybrid, Panamera 4 Executive, 2019 Cayenne Hybrid, 2019-2020 Cayenne, Cayenne S, Cayenne Turbo, 2020 Cayenne Coupe, Cayenne Turbo Coupe, and Cayenne S Coupe vehicles. The instrument cluster may not provide a visual warning when the brake pads are worn out. As a result, these vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) number 135, "Light vehicle brake systems."

Consequence:

If the driver is not alerted when brake pads are worn out, the vehicle may not respond as expected when braking, increasing the risk of crash.

Remedy:

Porsche will notify owners, and dealers will reprogram the instrument cluster, free of charge. The recall is expected to begin December 15, 2019. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AKB8. Note: This recall supersedes recall 19V115 and includes vehicles that were previously remedied under that campaign.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your report suggests that Porsche may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement