



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 31, 2019

Mr. Tim Lafon
Vice President Regulatory Affairs
Volvo Bus Corporation
7900 National Service Rd
Greensboro, NC 27357

NEF-150MR
19V-724

Subject: Seat Belts May Not Restrain Occupants

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO BUS/9700/2018-2020

Mfr's Report Date: October 9, 2019

NHTSA Campaign Number: 19V-724

Components:

SEAT BELTS

Potential Number of Units Affected: 34

Problem Description:

Volvo Bus Corporation (Volvo Bus) is recalling certain 2018-2020 Volvo 9700 vehicles. The passenger seat belt attachments may not be sufficient to anchor the seat belts and restrain the seat occupants in the event of a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 210, "Seat Belt Assembly Anchorages."

Consequence:

In the event of a crash, a passenger that does not remain properly restrained has an increased risk of injury.

Remedy:

Volvo Bus will notify owners, and dealers will add reinforcement to the passenger seats, free of charge. The recall is expected to begin November 25, 2019. Owners may contact Volvo Bus customer service at 1-866-870-2046.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

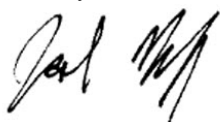
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement