

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 22, 2019

Mr. Wayne Gates Hyundai Motor America 10550 Talbert Ave Fountain Valley, CA 92708 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK 19V-720

Subject: Right Rear Wheel Lug Nuts May Be Loose

Dear Mr. Gates:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/ELANTRA/2020 HYUNDAI/IONIQ HYBRID/2019

Mfr's Report Date: October 9, 2019

NHTSA Campaign Number: 19V-720

Components:

WHEELS:LUGS/NUTS/BOLTS

Potential Number of Units Affected: 48

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2019 Ioniq Hybrid and 2020 Elantra vehicles. The right-side rear wheel lug nuts may have been insufficiently tightened, allowing the wheel to detach from the vehicle.

Consequence:

A wheel detaching from the vehicle increases the risk of a crash.

Remedy:

Hyundai will notify owners, and dealers will inspect and, if necessary, tighten the lug nuts, free of charge. The recall is expected to begin December 27, 2019. Owners may contact Hyundai customer service at 1-800-251-0871. Hyundai's number for this recall is 184.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

