

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 21, 2019

Ms. Terri Tobias Regulatory Compliance Manager Jayco, Inc. 903 South Main Street P.O. Box 460 Middlebury, IN 46540

Subject: Chassis Missing Heat Shields

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL

19V-706

Makes/Models/Model Years:

JAYCO/ALANTE/2016-2017

Mfr's Report Date: October 3, 2019

NHTSA Campaign Number: 19V-706

Components:

STRUCTURE: FRAME AND MEMBERS: UNDERBODY SHIELDS

Potential Number of Units Affected: 190

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2016-2017 Alante motorhomes built on Ford F53 chassis. A heat shield may have not have been installed, allowing the hydraulic lines to be exposed to excessive heat.

Consequence:

Excessive heat can melt hydraulic lines, increasing the risk of a fire.

Remedy:

Jayco will notify owners, and dealers will install aftermarket heat shields to the chassis, free of charge. The recall is expected to begin November 15, 2019. Owners may contact Jayco customer service at 1-800-517-9137. Jayco's number for this recall is 9903442.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

