



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 11, 2019

Mr. Antonio Mole
Daimler Vans USA, LLC
8501 Palmetto Commerce Pkwy
Ladson, SC 29456

NEF-150MR
19V-693

Subject: Final Quality Check Was Not Performed

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/METRIS/2018-2019
MERCEDES BENZ/SPRINTER 1500/2018-2019
MERCEDES BENZ/SPRINTER 2500/2018-2019
MERCEDES BENZ/SPRINTER 3500/2018-2019
MERCEDES BENZ/SPRINTER 4500/2018-2019

Mfr's Report Date: October 2, 2019

NHTSA Campaign Number: 19V-693

Components:

UNKNOWN OR OTHER

Potential Number of Units Affected: 19

Problem Description:

Daimler Vans USA, LLC (DVUSA) is recalling certain 2018-2019 Sprinter and Metris vehicles. The vehicles left the reassembly plant without the final quality inspection of safety-relevant parts or bolt connections, resulting in possible unknown safety risks.

Consequence:

Failure to identify loose safety related parts can increase the risk of crash and injury.

Remedy:

DVUSA will notify owners, and vehicles will be returned to the reassembly plant for comprehensive inspection and, if necessary, corrective action, free of charge. The recall is expected to begin November 18, 2019. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VSX566ZP25.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement