



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 4, 2019

Ms. Cynthia Williams
Ford Motor Company
330 Town Center Drive
Dearborn, MI 48126

NEF-150JK
19V-688

Subject: Premature Right Rear Axle Shaft Failure

Dear Ms. Williams:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-250/2019
FORD/F-350/2019

Mfr's Report Date: September 30, 2019

NHTSA Campaign Number: 19V-688

Components:

POWER TRAIN:AXLE ASSEMBLY:AXLE SHAFT

Potential Number of Units Affected: 28,579

Problem Description:

Ford Motor Company (Ford) is recalling certain 2019 F-250 and F-350 vehicles equipped with electronically locking rear differentials. The passenger side rear axle shaft may fail prematurely due to a material issue.

Consequence:

A broken passenger side rear axle could result in a loss of drive power and the inability to hold the vehicle still when in Park. If the parking brake is not applied, unintended vehicle movement can occur, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will inspect the passenger side rear axle shaft, replacing it as necessary, free of charge. The recall is expected to begin October 21, 2019. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 19S31.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components that need to be replaced to remedy this recall condition. This information should be provided in an amended 573 in the "Describe what distinguishes the remedy component from the recalled component" section.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement