



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 2, 2019

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-150SS  
19V-679

**Subject:** Modifications to Vehicles Made Them Noncompliant

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLKSWAGEN/BEETLE/2008-2010, 2012-2013  
VOLKSWAGEN/BEETLE CONVERTIBLE/2008-2010, 2012-2013  
VOLKSWAGEN/GOLF SPORTWAGEN/2015  
VOLKSWAGEN/JETTA/2007-2009, 2011-2013, 2015, 2019  
VOLKSWAGEN/JETTA HYBRID/2013  
VOLKSWAGEN/PASSAT/2017  
VOLKSWAGEN/TIGUAN/2018

**Mfr's Report Date:** September 25, 2019

**NHTSA Campaign Number:** 19V-679

**Components:**

UNKNOWN OR OTHER

**Potential Number of Units Affected:** 113

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2017 Volkswagen Passat, 2018 Tiguan LWB, 2007-2009 Jetta Sedan, 2011-2013, 2015 and 2019 Jetta, 2013 Jetta Hybrid, 2008-2009 Jetta Sportwagen, 2015 Golf Sportwagen, 2013 Golf, 2008-2010 and 2012-2013 Beetle and Beetle Convertible, 2008-2010 Beetle, and Beetle Convertible vehicles. Modifications made while the vehicles were in an internal evaluation period may cause the affected vehicles to not comply with all of the applicable regulatory requirements.

**Consequence:**

If the vehicles do not meet all regulatory requirements, there could be an increased risk of a crash, fire, or injury.

**Remedy:**

Volkswagen will notify owners and repurchase the affected vehicles. The recall is expected to begin on November 22, 2019. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 01D7/01D8. Note: This recall is an expansion of NHTSA recall number 18V-329.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement