



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 20, 2019

Ms. Duygu Yaycioglu
Temsa
Temsa Global
Adana 01355

NEF-150MR
19V-646

Subject: Inadequate Emergency Exit Instruction Labels/FMVSS

Dear Ms. Yaycioglu:

This letter serves to acknowledge Temsa's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TEMSA/TS35C/2013-2020
TEMSA/TS35E/2013-2020
TEMSA/TS45/2013-2020

Mfr's Report Date: September 6, 2019

NHTSA Campaign Number: 19V-646

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 711

Problem Description:

Temsa Global Sanayi Ve Ticaret A.S. (Temsa) is recalling 2013-2020 certain TS35C, TS35E and TS45 buses. The instruction label of the emergency exit windows may be inadequate to clearly describe how to open the push out windows quickly. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

Delays in opening emergency exits can increase the risk of an injury in the event of an emergency.

Remedy:

Temsa will notify owners, and dealers will inspect and replace the labels, as necessary, free of charge. The recall is expected to begin September 23, 2019. Owners may contact Temsa customer service at 1-407-271-8935.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Temsa's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

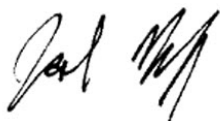
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement