



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 10, 2019

Mr. Brian Latouf
Director, Field Product Investigations and Evaluations
General Motors LLC
30001 Van Dyke - Mail Code 480-210-2V
Warren, MI 48090-9055

NEF-150SS
19V-645

Subject: Vacuum Pump May Decrease Power Brake Assist

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/ESCALADE/2015-2017
CHEVROLET/SILVERADO 1500/2014-2018
CHEVROLET/SUBURBAN/2015-2018
CHEVROLET/TAHOE/2015-2018
GMC/SIERRA 1500/2014-2018
GMC/YUKON/2015-2018

Mfr's Report Date: September 6, 2019

NHTSA Campaign Number: 19V-645

Components:

SERVICE BRAKES, HYDRAULIC:POWER ASSIST:VACUUM

Potential Number of Units Affected: 3,456,111

Problem Description:

General Motors LLC (GM) is recalling certain 2015-2017 Cadillac Escalade, 2014-2018 Chevrolet Silverado, GMC Sierra, 2015-2018 Chevrolet Suburban, Tahoe, GMC Yukon vehicles. The amount of vacuum created by the vacuum pump may decrease over time.

Consequence:

As the vacuum level drops, the brake assist decreases, increasing braking effort, extending the distance required to stop the vehicle, thereby increasing the risk of a crash.

Remedy:

GM will notify owners, and dealers will reprogram the Electronic Brake Control Module, free of charge. The manufacturer has not

yet provided a notification schedule. Owners may contact Chevrolet customer service at 1-800-630-2438, Cadillac customer service at 1-800-458-8006 or GMC customer service at 1-800-462-8782. GM's number for this recall is N192268490.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the defect or noncompliance can cause a vehicle crash. (49 CFR 577.5 (f)(1)).

- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the mechanical vacuum pump.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement