

U.S. Department of Transportation

# National Highway Traffic Safety Administration

August 30, 2019

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Storage Rack Beams may Fail

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL

19V-604

### Makes/Models/Model Years:

FOREST RIVER/ROCKPORT/2019

Mfr's Report Date: August 16, 2019

NHTSA Campaign Number: 19V-604

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 51

### **Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2019 Rockport box vans and service bodies, equipped with Uline Bulk Storage racks. Due to improper welding, the bulk storage beams may fail when loaded.

# **Consequence:**

If the beams fail, components may fall off and strike occupants, increasing risk the risk of an injury.

# Remedy:

Forest River will notify owners, and dealers will install replacement beams that were correctly welded, free of charge. The recall is expected to begin September 25, 2019. Owners may contact Forest River customer service at 1-574-522-7599 or Uline customer service at 1-800-295-5510 or email at customerservice@uline.com. Forest River's number for this recall is 29-1074.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

