



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 3, 2019

Mr. J. Michael Harris
Mitsubishi Fuso Truck of America, Inc.
2015 Center Square Road
Logan Township, NJ 08085

NEF-150MR
19V-597

Subject: Rocker Arms may Break

Dear Mr. Harris:

This letter serves to acknowledge Mitsubishi Fuso Truck of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI FUSO/FEC52/2017
MITSUBISHI FUSO/FEC72/2017
MITSUBISHI FUSO/FEC92/2017
MITSUBISHI FUSO/FGB72/2017

Mfr's Report Date: August 14, 2019

NHTSA Campaign Number: 19V-597

Components:

ENGINE

Potential Number of Units Affected: 2,015

Problem Description:

Mitsubishi Fuso Truck of America, Inc. (MFTA) is recalling certain Mitsubishi Fuso FEC52, FEC72, FEC92, and FGB7 vehicles. The rocker arms may have been manufactured incorrectly and may break as a result.

Consequence:

If the rocker arms break the engine may stall, increasing the risk of a crash.

Remedy:

MFTA will notify owners, and dealers will replace the rocker arms. While disassembled, the engine will be inspected and any damage will be remedied. These repairs will be performed free of charge. The recall is expected to begin October 11, 2019. Owners may contact MFTA customer service at 1-877-711-0707.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received MFTA's proposed owner notification letter and have approved it for distribution.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement