



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 22, 2019

Mr. Andy Hardwick
General Manager/Technical Support
Dennis Eagle Inc.
2101 47th Street
Sarasota, FL 34234

NEF-150MR
19V-582

Subject: Vehicle Controls May Switch Sides/FMVSS 101/121

Dear Mr. Hardwick:

This letter serves to acknowledge Dennis Eagle Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DENNIS EAGLE/DIEGO/2017

Mfr's Report Date: August 9, 2019

NHTSA Campaign Number: 19V-582

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL
EXTERIOR LIGHTING: BRAKE LIGHTS
VEHICLE SPEED CONTROL: ACCELERATOR PEDAL

Potential Number of Units Affected: 1

Problem Description:

Dennis Eagle Inc. (Dennis Eagle) is recalling one 2017 Diego vehicle. If the changeover switch fails while the vehicle is being driven from the right-hand side (RHS), the instrument cluster and throttle controls may switch to the left-hand side (LHS). In addition, if a passenger presses the brake pedal, the Electronic Braking System (EBS) will be disabled and the brake lights may not illuminate. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 101, "Controls and Displays" and 121, "Air Brake Systems."

Consequence:

Removal of the cluster display and throttle control and loss of brake lights may increase the risk of a crash.

Remedy:

Dennis Eagle has notified the owner, and a dealer will update the LHS and RHS instrument cluster, and the brake line pressure switch, free of charge. The recall began August 12, 2019. Owners may contact Dennis Eagle customer service at 1-813-440-8136. Dennis Eagle's number for this recall is FSI1310.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the noncompliance can cause a vehicle crash without prior warning; (49 CFR 577.5 (f)(1)).

Please be reminded of the following requirements:

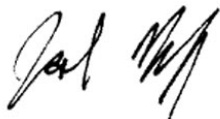
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement