



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 16, 2019

Mr. Fred Imundo  
Compliance Coordinator  
Navistar, Inc.  
2701 Navistar Dr.  
Lisle, IL 60532

NEF-150MR  
19V-581

**Subject:** Roof Hatch External Handle May Break

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

IC BUS/CE/2019-2020  
IC BUS/RE/2019-2020

**Mfr's Report Date:** August 8, 2019

**NHTSA Campaign Number:** 19V-581

**Components:**

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

**Potential Number of Units Affected:** 27

**Problem Description:**

Navistar, Inc. (Navistar) is recalling certain 2019-2020 IC RE and IC CE commercial buses equipped with feature code 48PZP, 48PZR, 48RZY, 48SXV, or 48SZG (Prolo emergency exit roof hatches). Due to a manufacturing issue, the roof hatch external handle may unexpectedly break under reasonable use.

**Consequence:**

If the roof hatch external handle breaks, in the event of an emergency, the hatch cannot be easily opened from outside the vehicle, increasing the risk of injury.

**Remedy:**

Navistar will notify owners, and dealers will replace the outer handle, free of charge. The recall is expected to begin October 7, 2019. Owners may contact Navistar customer service at 1-800-448-7825. Navistar's number for this recall is 19514.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components that need to be replaced to remedy this recall condition. This information should be provided in an amended 573 in the "Describe what distinguishes the remedy component from the recalled component" section.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement