

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 21, 2019

Mr. Michael Nixdorf Director, Product Integrity Harley-Davidson Motor Company 11800 W. Capitol Drive Wauwatosa, WI 53222

Subject: Replacement Rear Reflectors Missing from Kit

Dear Mr. Nixdorf:

This letter serves to acknowledge Harley-Davidson Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HARLEY-DAVIDSON/FLHTCU/2017-2019 HARLEY-DAVIDSON/FLHTCUL/2017-2019 HARLEY-DAVIDSON/FLHTK/2017-2019 HARLEY-DAVIDSON/FLHTK ANV/2017-2019 HARLEY-DAVIDSON/FLHTKSE/2016-2019 HARLEY-DAVIDSON/FLHTKSE ANV/2016-2019 HARLEY-DAVIDSON/FLTRU/2017-2019 HARLEY-DAVIDSON/FLTRU/2017-2019

Mfr's Report Date: August 5, 2019

NHTSA Campaign Number: 19V-574

Components: VISIBILITY

Potential Number of Units Affected: 12,733

Problem Description:

Harley-Davidson Motor Company (Harley-Davidson) is recalling certain Touring and CVO Touring motorcycles, including 2017-2019 FLHTCU, FLHTCUL, FLHTK ANV, FLHTKL, FLTRU, FLHTK, and 2016-2019 FLHTKSE, FLHTKSE ANV, and FLTRUSE models equipped with a Harley-Davidson Detachable Tour-Pak Luggage Conversion Kit (Part numbers 53000291, 53000291A, and 53000567). The kit did not include replacement rear red reflectors for the ones that are eliminated by installing this kit. As such, these motorcycles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

Without the rear red reflectors, the motorcycle has reduced visibility to other drivers, increasing the risk of a crash.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-574

Remedy:

Harley-Davidson has notified owners, and dealers will install the replacement reflectors, free of charge. The recall began August 19, 2019. Owners may contact Harley-Davidson customer service at 1-800-258-2464. Harley-Davidson's number for this recall is 0629.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

