



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 15, 2019

Mr. Cory Hoffman  
General Manager  
Toyota Motor Engineering & Manufacturing  
19001 South Western Ave  
Torrance, CA 90501

NEF-150JK  
19V-567

**Subject:** Improperly Calibrated OCS

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TOYOTA/CAMRY/2019

**Mfr's Report Date:** August 1, 2019

**NHTSA Campaign Number:** 19V-567

**Components:**

AIR BAGS: OCCUPANT CLASSIFICATION SYSTEM - OCS (FRONT PASSENGER)

**Potential Number of Units Affected:** 680

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2019 Camry vehicles. The Occupant Classification System (OCS) may have been improperly calibrated, which may prevent the proper deployment of the front passenger air bag and knee air bag, in the event of a crash. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection."

**Consequence:**

In the event of a crash, if the air bags do not deploy as designed, the front seat passenger has an increased risk of an injury.

**Remedy:**

Toyota will notify owners, and dealers will recalibrate the OCS, free of charge. The recall is expected to begin August 15, 2019. Owners may contact Toyota customer service at 1-888-270-9371. Toyota's number for this recall is KOM.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Toyota's proposed owner notification letter and have approved it for distribution.

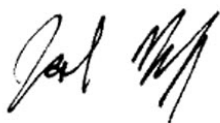
Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff".

Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement