



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 13, 2019

Mr. Erik Larson
Director Aftersales
Piaggio Group Americas, Inc.
257 Park Avenue South
4th Floor
New York, NY 10010

NEF-150JK
19V-561

Subject: Motorcycle May Unexpectedly Slow Down or Stop

Dear Mr. Larson:

This letter serves to acknowledge Piaggio Group Americas, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

APRILIA/DORSODURO/2014-2016, 2018-2019
APRILIA/MANA 850/2013-2014
APRILIA/SHIVER/2018
MOTO GUZZI/AUDACE/2016-2018
MOTO GUZZI/CALIFORNIA/2017-2018
MOTO GUZZI/ELDORADO/2016-2018
MOTO GUZZI/MGX 21 BAGGER/2017

Mfr's Report Date: July 26, 2019

NHTSA Campaign Number: 19V-561

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:MASTER CYLINDER

Potential Number of Units Affected: 1,701

Problem Description:

Piaggio Group Americas, Inc. (Piaggio) is recalling certain 2016-2018 Moto Guzzi Audace 1400 and Eldorado 1400, 2017-2018 Moto Guzzi California 1400, 2017 Moto Guzzi MGX 21 Bagger, 2013-2014 Aprilia Mana 850, 2014-2016 Aprilia Dorsoduro 750, 2018-2019 Aprilia Dorsoduro 900, and 2018 Aprilia Shiver 900 motorcycles. Due to a problem with the front brake master cylinder, the front brakes may drag or apply, causing the motorcycle to unexpectedly slow down or stop completely without activating the rear brake light.

Consequence:

Unexpectedly slowing down or stopping while driving with no warning to following traffic can increase the risk of a crash.

Remedy:

Piaggio will notify owners, and dealers will inspect, and if necessary, replace the front brake master cylinder free of charge. The

recall is expected to begin August 13, 2019. Owners may contact Piaggio customer service at 1-212-380-4433. Piaggio's number for this recall is PA2ZZQ1904.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Piaggio's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the defect or noncompliance can cause a vehicle crash without prior warning. (49 CFR 577.5 (f)(1)).

-As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please update your chronology to include details regarding the defect determination.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement