

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 5, 2019

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Roof Hatch External Handle May Break

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150KL

19V-555

Makes/Models/Model Years:

STARCRAFT/CANDIDATE II/2017 STARCRAFT BUS/ALLSTAR/2013-2019 STARCRAFT BUS/ALLSTAR XL/2013, 2019 STARCRAFT BUS/STARLITE/2015-2019 STARTRANS/SENATOR II/2014-2018

Mfr's Report Date: July 26, 2019

NHTSA Campaign Number: 19V-555

Components:

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

Potential Number of Units Affected: 484

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2013-2019 Starcraft Allstar, 2013 and 2019 Allstar XL, 2017 Candidate II, 2014-2018 Senator II and Senator II HD, and 2015-2019 Starlite vehicles equipped with Safe Fleet Prolo Roof Escape hatches. Due to a manufacturing issue, the roof hatch external handle may unexpectedly break under reasonable use.

Consequence:

If the roof hatch external handle breaks, in the event of an emergency, the hatch cannot be easily opened from outside the vehicle, increasing the risk of injury.

Remedy:

Forest River will notify owners, and dealers will replace the hatch, free of charge. The recall is expected to begin September 13, 2019. Owners may contact Forest River customer service at 1-800-748-3440. Forest River's number for this recall is 05-1060.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

