

July 31, 2019

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: Passenger Air Bag May Switch Off/FMVSS 208

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

AUDI/A4/2017-2018 AUDI/A5/2018 AUDI/A5 CABRIOLET/2018 AUDI/ALLROAD/2017-2018 AUDI/S4/2018 AUDI/S5/2018 AUDI/S5 CABRIOLET/2018

Mfr's Report Date: July 24, 2019

NHTSA Campaign Number: 19V-547

# **Components:**

AIR BAGS: OCCUPANT CLASSIFICATION SYSTEM - OCS (FRONT PASSENGER) AIR BAGS:PASSENGER SIDE FRONTAL

Potential Number of Units Affected: 144,092

## **Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2018 Audi S5 Cabriolet, S5 Sportback, S5 Coupe, S4 Sedan, A5 Cabriolet, A5 Sportback and A5 Coupe and 2017-2018 A4 Sedan and A4 Allroad vehicles. Oxidation on the Passenger Occupant Detection System (PODS) connecting cable may cause the software to misdiagnose a malfunction and disable the passenger air bag.

# **Consequence:**

A disabled passenger air bag increases the risk of injury in the event of a crash.

# **Remedy:**

Audi will notify owners, and dealers will update the air bag control unit software, free of charge. The recall is expected to begin September 15, 2019. Owners may contact Volkswagen customer service at 1-800-893-5298. Audi's number for this recall is 74D9.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 19V-547

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please provide a description of how the products to be recalled differ from similar products (other models, other years) that are not included in the recall (49 CFR 573.6 (c)(2)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

