



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 6, 2019

Mr. Cory Hoffman  
General Manager  
Toyota Motor Engineering & Manufacturing  
19001 South Western Ave  
Torrance, CA 90501

NEF-150JK  
19V-544

**Subject:** Loss of Stability Control, Brake Assist/FMVSS 126

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LEXUS/ES300H/2019  
LEXUS/LC500/2019  
LEXUS/LS500/2019  
LEXUS/LS500 H/2019  
LEXUS/UX250 HYBRID/2019  
TOYOTA/COROLLA HYBRID/2020  
TOYOTA/PRIUS/2019  
TOYOTA/PRIUS PRIME/2019-2020  
TOYOTA/RAV4 HYBRID/2019

**Mfr's Report Date:** July 24, 2019

**NHTSA Campaign Number:** 19V-544

**Components:**

ELECTRONIC STABILITY CONTROL  
SERVICE BRAKES

**Potential Number of Units Affected:** 6,925

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2019 Lexus LS500, LC500, ES300h, UX250h, LS500h, Toyota Prius, RAV4 HV, 2019-2020 Toyota Prius Prime, and 2020 Corolla HV vehicles. The brake booster pump may fail causing a deactivation of the Vehicle Stability Control system and a loss of braking assist. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 126, "Electronic Stability Control Systems."

**Consequence:**

Deactivation of the vehicle stability control system or a loss of braking assist increases the risk of a crash.

**Remedy:**

Toyota will notify owners, and dealers will inspect and, if necessary, replace the brake booster pump, free of charge. The recall is

expected to begin September 9, 2019. Toyota owners may contact Toyota customer service at 1-888-270-9371 and Lexus owners may contact Lexus customer service at 1-800-255-3987. Toyota's numbers for this recall are K1L/K0L. Lexus' numbers for this recall are K2F/KLF.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement