

August 2, 2019

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Driver Seat Belt Bolts Insufficiently Torqued

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL BUS/COMMUTE/2019 GLAVAL BUS/CONCORDE II/2019 GLAVAL BUS/ENTOURAGE/2019 GLAVAL BUS/LEGACY/2019 GLAVAL BUS/PRIMETIME/2019 GLAVAL BUS/UNIVERSAL/2019 STARTRANS/MFSAB/2019 STARTRANS/PS2/2019 STARTRANS/SENATOR II/2019 STARTRANS/SENATOR II HD/2019

Mfr's Report Date: July 24, 2019

NHTSA Campaign Number: 19V-542

Components: SEAT BELTS:FRONT:ANCHORAGE SEAT BELTS:FRONT:RETRACTOR

Potential Number of Units Affected: 951

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2019 Glaval Concorde II, Entourage, Legacy, Primetime, Universal, Commute, Startrans Candidate II, P/S2, Senator II, Senator II HD, Senator II MPV, and MFSAB buses. The driver's upper seat belt restraint and bottom retractor anchor bolts may not have been fully tightened during manufacturing, and, as a result, the bolts may loosen.

Consequence:

If the bolts loosen, the seat belt assembly may fail to restrain the occupant in the event of a crash, increasing their risk of injury.

Remedy:

Forest River will notify owners, and dealers will inspect and correct the tightness of the affected bolts, free of charge. The recall is



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150KL 19V-542

expected to begin September 2, 2019. Owners may contact Forest River at 1-800-348-7440. Forest River's number for this recall is 05-1061.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

