



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 26, 2019

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
19V-535

Subject: Air Bag ECU May Malfunction

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/CC/2015-2016

VOLKSWAGEN/TIGUAN/2015-2016

Mfr's Report Date: July 17, 2019

NHTSA Campaign Number: 19V-535

Components:

AIR BAGS: AIR BAG CONTROL MODULE

Potential Number of Units Affected: 27,822

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2015-2016 Tiguan and CC vehicles. The air bag Electronic Control Unit (ECU) may have a defective power supply capacitor that can result in air bag deactivation or inadvertent deployment of the air bags.

Consequence:

Deactivated air bags increases the risk of injury. Inadvertent deployment of the air bags increase the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will install new software and replace the air bag ECU as necessary, free of charge. The recall is expected to begin September 13, 2019. Volkswagen's number for this recall is 69Z5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

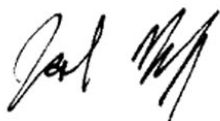
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement