



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 23, 2019

Mr. Timothy Lafon  
Volvo Trucks North America  
7900 National Service Road  
Greensboro, NC 27409

NEF-150MR  
19V-510

**Subject:** Air tank May Detach

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/VAH/2019-2020  
VOLVO/VHD/2019-2020  
VOLVO/VNL/2019-2020  
VOLVO/VNR/2019-2020

**Mfr's Report Date:** July 2, 2019

**NHTSA Campaign Number:** 19V-510

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 24,848

**Problem Description:**

Volvo Trucks North America (Volvo Trucks) is recalling certain 2019-2020 VAH, VHD, VNL, and VNR vehicles. The t-bolt clasps on the transmission auxiliary air tank straps may have been over-tightened, resulting in potential deformation to the strap where the t-bolt is anchored.

**Consequence:**

The deformation of the air tank strap t-bolts may cause the t-bolt to disconnect from the strap allowing the tank to drop to the ground and become a road hazard, increasing the risk of a crash.

**Remedy:**

Volvo Trucks will notify owners, and dealers will inspect and replace the air tank strap, if necessary, free of charge. The recall is expected to begin August 12, 2019. Owners may contact Volvo Trucks customer service at 1-800-528-6586. Volvo Truck's number for this recall is RVXX1904.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Volvo Truck's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

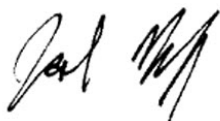
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement