



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 3, 2019

Mr. John Turley  
Honda (American Honda Motor Co.)  
1919 Torrance Blvd  
Torrance, CA 90501

NEF-150SS  
19V-502

**Subject:** Passenger Frontal Air Bag Inflator May Explode

Dear Mr. Turley:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ACURA/TSX/2009-2014  
ACURA/TSX SPORT WAGON/2011-2014  
ACURA/ZDX/2010-2013  
HONDA/ACCORD/2008-2012  
HONDA/ACCORD CROSSTOUR/2010-2011  
HONDA/CIVIC/2006-2011  
HONDA/CIVIC GX/2008-2010  
HONDA/CIVIC HYBRID/2006-2011  
HONDA/CR-V/2007-2011  
HONDA/CROSSTOUR/2012-2015  
HONDA/FIT/2009-2013  
HONDA/FIT EV/2014  
HONDA/INSIGHT/2010-2014  
HONDA/PILOT/2009-2015

**Mfr's Report Date:** June 27, 2019

**NHTSA Campaign Number:** 19V-502

**Components:**

AIR BAGS:PASSENGER SIDE FRONTAL

**Potential Number of Units Affected:** 9,566

**Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2009-2014 Acura TSX, 2011-2014 TSX Sport Wagon, 2010-2013 ZDX, 2008-2012 Honda Accord, 2010-2011 Accord Crosstour, 2006-2011 Civic and Civic Hybrid, 2008-2010 Civic GX NGV, 2012-2015 Crosstour, 2007-2011 CR-V, 2009-2013 Fit, 2014 Fit EV, 2010-2014 Insight, and 2009-2015 Pilot vehicles.

The vehicles are equipped with passenger frontal air bag inflators assembled as a recall remedy part or replacement service part, that

may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, temperature and temperature cycling.

**Consequence:**

An inflator explosion may result in sharp metal fragments striking the driver or other occupants resulting in serious injury or death.

**Remedy:**

Honda will notify owners, and dealers will replace the passenger frontal air bag inflator, free of charge. The recall is expected to begin August 12, 2019. Owners may contact Honda customer service at 1-888-234-2138. Honda's numbers for this recall are F5F and Q5E.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement