

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 17, 2019

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326

Subject: Fuel Lines May Leak

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150SS

19V-498

Makes/Models/Model Years:

RAM/2500/2019 RAM/3500/2019 RAM/4500/2019 RAM/5500/2019

Mfr's Report Date: June 27, 2019

NHTSA Campaign Number: 19V-498

Components:

FUEL SYSTEM, DIESEL

Potential Number of Units Affected: 498

Problem Description:

Chrysler (FCA US LLC) is recalling certain 2019 Ram 2500 and 3500 trucks, and 3500, 4500, and 5500 Cab Chassis vehicles equipped with diesel engines. The fuel lines may leak fuel into the engine compartment.

Consequence:

A fuel leak in the presence of an ignition source increases the risk of a fire.

Remedy:

Chrysler will notify owners, and dealers will inspect the fuel lines, replacing them if necessary, free of charge. The recall is expected to begin August 16, 2019. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is V76.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Chrysler's proposed owner notification letter and have approved it for distibution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Acting Chief, Recall Management Division

Office of Defects Investigations

Enforcement

