



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 28, 2019

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150KL
19V-476

Subject: Outside Kitchen not GFCI Protected

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACHMEN/CHAPARRAL/2017-2020
COACHMEN/CHAPARRAL LITE/2017-2020
COACHMEN/CHAPARRAL X-LITE/2017-2020
SHASTA/PHOENIX/2017-2020

Mfr's Report Date: June 21, 2019

NHTSA Campaign Number: 19V-476

Components:

ELECTRICAL SYSTEM
EQUIPMENT

Potential Number of Units Affected: 2,114

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2017-2020 Coachmen Chapparal, Chapparal Lite, Chapparal X-Lite and Shasta Phoenix recreational trailers. The outside kitchen may be equipped with a standard outlet receptacle and not be Ground Fault Circuit Interrupter (GFCI) protected outlet.

Consequence:

If the outside kitchen receptacles are not GFCI protected, occupants may be electrically shocked, increasing the risk of injury or death.

Remedy:

Forest River will notify owners, and dealers will replace a standard 110V outlet in the exterior kitchen with a Ground Fault Circuit Interrupter (GFCI) one. The recall is expected to begin July 31, 2019. Owners may contact Forest River customer service at 1-574-825-8360. Forest River's number for this recall is 110-1035.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A description of the manufacturer's program for remedying the defect (49 CFR 573.6 (c)(8)(i)). To clarify, the information in your "Description of Remedy Program" section only states that you will fix the issue, not what you'll do.

Please be reminded of the following requirements:

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement