U.S. Department of Transportation National Highway Traffic Safety Administration

June 21, 2019

Mr. Ryan Cooney Porsche Cars North America, Inc. One Porsche Drive Altanta, GA 30354

Subject: Unintentional Rollaway Due to Detached Shift Cable

Dear Mr. Cooney:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

PORSCHE/CAYENNE/2004-2006, 2008-2010 PORSCHE/CAYENNE S/2003-2006 PORSCHE/CAYENNE TURBO/2003-2006 PORSCHE/CAYENNE TURBO S/2006 PORSCHE/PANAMERA/2011-2016 PORSCHE/PANAMERA 4/2011-2016 PORSCHE/PANAMERA 4S/2010-2016 PORSCHE/PANAMERA S/2010-2016 PORSCHE/PANAMERA GTS/2013-2016 PORSCHE/PANAMERA TURBO/2010-2016 PORSCHE/PANAMERA TURBO/2010-2016

Mfr's Report Date: June 12, 2019

NHTSA Campaign Number: 19V-446

**Components:** POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 99,665

#### **Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2003-2006 Cayenne S, Cayenne Turbo, 2004-2010 Cayenne, 2006 Cayenne Turbo S, 2010-2016 Panamera S, Panamera 4 S, Panamera Turbo, 2011-2016 Panamera, Panamera 4, 2012-2013 Panamera Turbo S, 2013-2016 Panamera 4 GTS, 2014-2016 Panamera 4 S Executive, Panamera Turbo Executive, Panamera Turbo S G1 II, Panamera Turbo S Executive, 2013 Panamera 4 Platinum Edition, Panamera Platinum Edition, 2016 Panamera 4 Edition, Panamera Edition, Panamera Turbo S Executive Luxury Sports vehicles.

The bushing that attaches the gear selector lever to the gearbox may degrade over time, causing the bushing to detach. This condition could allow the driver to move the shift lever to Park and remove the ignition key, while the transmission may not be in Park, with no warning message or audible chime.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 19V-446

## **Consequence:**

If the vehicle is exited without the transmission being in Park and without the parking brake being applied, the vehicle may unexpectedly move, increasing the risk of a crash.

# **Remedy:**

Porsche will notify owners, and dealers will replace the shifter cable bushing, free of charge. Owners are instructed to use the parking brake until their vehicle is repaired. The recall is expected to begin August 11, 2019. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AKB1.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please confirm that all of the vehicles covered by this recall will be remedied free of charge.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- If the defect or noncompliance involved in this recall involves a specific component or components, your report must include (1) The name of the component or components, (2) A description of the component or components, and (3) The part number of the component or components, if any. (49 USC 30119 (g)).

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Acting Chief, Recall Management Division Office of Defects Investigations Enforcement

