



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 20, 2019

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150KL  
19V-427

**Subject:** Missing Egress Windows

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GLAVAL BUS/UNIVERSAL/2011-2017

**Mfr's Report Date:** June 7, 2019

**NHTSA Campaign Number:** 19V-427

**Components:**

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

**Potential Number of Units Affected:** 46

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2011-2017 Glaval Universal transit buses, models US50225, US50225C, US50226, US50226C, and US80227C. The buses are missing one egress window on the curbside and roadside of the vehicle. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

**Consequence:**

In the event of an emergency necessitating escape from the vehicle, the lack of egress windows may trap occupants inside, increasing their risk of injury.

**Remedy:**

Forest River will notify owners, and dealers will install one additional egress window on each the curbside and roadside of the vehicle, free of charge. The recall is expected to begin July 29, 2019. Owners may contact Forest River customer service at 1-800-348-7440. Forest River's number for this recall is 05-1029.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Forest River's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement