

July 1, 2019

Mr. Fred Imundo Compliance Coordinator Navistar, Inc. 2701 Navistar Dr. Lisle, IL 60532

Subject: Insufficiently Lubricated Axle Hubs

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: INTERNATIONAL/HV/2020

Mfr's Report Date: June 6, 2019

NHTSA Campaign Number: 19V-422

**Components:** WHEELS:CAP/COVER/HUB

Potential Number of Units Affected: 209

## **Problem Description:**

Navistar, Inc. (Navistar) is recalling certain 2020 International HV Severe Service Diesel Trucks. The steer axle hubs may be insufficiently lubricated or not lubricated at all, which may result in wheel bearing damage.

## **Consequence:**

Lack of lubrication may result in a wheel separating from the front axle spindle, increasing the risk of crash.

## **Remedy:**

Navistar has notified owners, and dealers will inspect the steer axle wheel hubs for the proper fluid level and repair any damaged components, free of charge. The recall began June 14, 2019. Owners may contact Navistar customer service at 1-800-448-7825. Navistar's number for this recall is 19509.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 19V-422

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Acting Chief, Recall Management Division Office of Defects Investigations Enforcement

