



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 25, 2019

Mr. David Robertson
Group Manager, Environmental, Safety and Powertrain Engineering
Mazda North American Operations
1025 Connecticut Ave, NW
Washington, DC 20036

NEF-150JK
19V-403

Subject: Weak Retention Force of Wiring Harness Connectors

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MAZDA/CX-9/2018

Mfr's Report Date: May 30, 2019

NHTSA Campaign Number: 19V-403

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 7,854

Problem Description:

Mazda North American Operations (Mazda) is recalling certain 2018 CX-9 vehicles. The wiring harness may disrupt electrical communications and disable the passenger frontal air bag, turn signals, and/or engine starting system.

Consequence:

The passenger frontal air bag may not deploy, increasing the risk of injury. Inoperable turn signals prevent the driver from signaling to other drivers, increasing the risk of crash.

Remedy:

Mazda will notify owners, and dealers will repair the wiring harnesses, free of charge. The recall is expected to begin on or before July 29, 2019. Owners may contact Mazda customer service at 1-800-222-5500, Option 4. Mazda's number for this recall is 3419E.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mazda's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

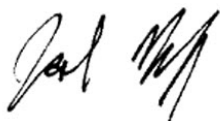
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement