



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 24, 2019

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-150SS  
19V-385

**Subject:** No Indicator For Failed Turn Signal

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/Q3/2016-2018

**Mfr's Report Date:** May 23, 2019

**NHTSA Campaign Number:** 19V-385

**Components:**

EXTERIOR LIGHTING:TURN SIGNAL

**Potential Number of Units Affected:** 23,241

**Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2016-2018 Audi Q3 vehicles equipped with LED headlights. An inoperable front turn signal may not illuminate an indicator, failing to alert the driver to the issue. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

Without an indicator informing the driver of an inoperable turn signal, the driver may turn or change lanes without a signal, increasing the risk of crash.

**Remedy:**

Audi will notify owners, and dealers will update the body control module (BCM), free of charge. The recall is expected to begin July 19, 2019. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 97DK.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Audi's proposed owner notification letter and approved it for distribution.

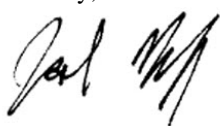
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement