



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 17, 2019

Mr. Grant Kernan
General Manager
Newell Coach Corp.
3900 North Main Street
Miami, OK 74354

NEF-150MR
19V-379

Subject: Passenger-Side Windshield Wiper May Malfunction

Dear Mr. Kernan:

This letter serves to acknowledge Newell Coach Corp.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWELL/P50/2017-2020

Mfr's Report Date: May 17, 2019

NHTSA Campaign Number: 19V-379

Components:

VISIBILITY:WINDSHIELD WIPER/WASHER:LINKAGES

Potential Number of Units Affected: 78

Problem Description:

Newell Coach Corp. (Newell) is recalling certain 2017-2020 P50 motorcoaches. The passenger side wiper arm linkage may be too short, possibly causing the wiper to malfunction and rotate in a downward position.

Consequence:

If the wiper rotates in a downward position, visibility through the right side of the windshield may be reduced, increasing the risk of crash.

Remedy:

Newell will notify owners, and dealer will inspect and replace the wiper linkage with one that has been properly aligned, if necessary, free of charge. The recall is expected to begin June 21, 2019. Owners may contact Newell customer service at 1-888-363-9355.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Newell's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement