



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 17, 2019

Mr. Fred Imundo  
Compliance Coordinator  
Navistar, Inc.  
2701 Navistar Dr.  
Lisle, IL 60532

NEF-150MR  
19V-372

**Subject:** Engine Block Heater/Terminal Short-Circuit

Dear Mr. Imundo:

This letter serves to acknowledge Navistar, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INTERNATIONAL/CV/2019

**Mfr's Report Date:** May 14, 2019

**NHTSA Campaign Number:** 19V-372

**Components:**

ENGINE

**Potential Number of Units Affected:** 273

**Problem Description:**

Navistar, Inc. (Navistar) is recalling certain 2019 International CV vehicles equipped with Duramax 6.6 liter diesel engines and an optional engine-block heater (feature code 12XBL). The engine block heater cord or the terminals that connect the heater cord to the block heater may short circuit and fail.

**Consequence:**

A short-circuit may damage the engine components and increase the risk of fire.

**Remedy:**

The remedy for this recall is still under development. Navistar issued owners an interim notification on May 31, 2019. A second letter will be mailed when the remedy becomes available. Owners may contact Navistar customer service at 1-800-448-7825. Navistar's number for this recall is 19508.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

Please be reminded of the following requirements:

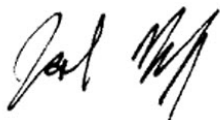
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement