

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 22, 2019

Mr. Todd Fronckowiak Global Automotive Safety Compliance Office Ford Motor Company Fairlane Plaza South, Suite 500 330 Town Center Drive Dearborn, MI 48126-2738

Subject: Shifter position may incorrectly indicate 'Park'

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/RANGER/2019

Mfr's Report Date: May 13, 2019

NHTSA Campaign Number: 19V-366

Components:

POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: FLOOR SHIFT

Potential Number of Units Affected: 2,534

Problem Description:

Ford Motor Company (Ford) is recalling certain 2019 Ranger vehicles. The fasteners that attach the transmission shifter cable bracket to the transmission may loosen allowing the transmission to be in a different gear than indicated by the gear shift lever position.

Consequence:

If the gear shift lever position does not match the actual transmission gear, the vehicle may move in an unexpected direction. Additionally, despite selecting 'Park', if the parking brake is not applied before the vehicle is exited, the vehicle may roll. Either scenario increases the risk of crash or injury.

Remedy:

Ford will notify owners, and dealers will inspect and tighten the transmission shift cable bracket fasteners as necessary, and verify the proper transmission shift operation, free of charge. The recall is expected to begin July 1, 2019. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 19S15.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

19V-366

We have received Ford's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the Ford's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

