



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 6, 2019

Mr. Timothy Nalepka
Vice President and General Counsel
Motor Coach Industries
200 E. Oakton Street
Des Plaines, IL 60018

NEF-150MR
19V-344

Subject: Roof Hatch Glass may Shatter

Dear Mr. Nalepka:

This letter serves to acknowledge Motor Coach Industries's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCI/D4505/2019
MCI/J3500/2019
MCI/J4500/2018-2019

Mfr's Report Date: May 3, 2019

NHTSA Campaign Number: 19V-344

Components:

VISIBILITY:SUN ROOF ASSEMBLY

Potential Number of Units Affected: 75

Problem Description:

Motor Coach Industries (MCI) is recalling certain 2019 J3500 and D4505 buses, and 2018-2019 J4500 buses equipped with Transpec T287x Series glass roof hatches. Temperature and vibration stresses may cause the tempered glass roof hatch to shatter.

Consequence:

If the tempered glass roof hatch shatters, glass fragments may fall onto passengers, increasing the risk of an injury.

Remedy:

MCI will notify owners, instructing them to contact the hatch manufacturer for a replacement roof hatch, free of charge. The recall is expected to begin June 14, 2019. Owners may contact MCI customer service at 1-800-241-2947. MCI's number for this recall is SB 471.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement