



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 21, 2019

Mr. Wayne Gates  
Hyundai Motor America  
10550 Talbert Ave  
Fountain Valley, CA 92708

NEF-150JK  
19V-311

**Subject:** Driver's Door May Open During Side Impact Crash

Dear Mr. Gates:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
HYUNDAI/VELOSTER/2019

**Mfr's Report Date:** April 17, 2019

**NHTSA Campaign Number:** 19V-311

**Components:**  
LATCHES/LOCKS/LINKAGES:DOORS:LATCH

**Potential Number of Units Affected:** 12,438

**Problem Description:**

Hyundai Motor America (Hyundai) is recalling certain 2019 Veloster vehicles. In certain side impact crashes, the driver's door latch housing and locking cable can become damaged, allowing the driver's side door to open.

**Consequence:**

The door opening could result in occupant ejection or increase the risk of injury in the event of a crash.

**Remedy:**

Hyundai will notify owners, and dealers will replace the driver's side door latch assembly and lower channel, free of charge. The recall is expected to begin June 14, 2019. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 183.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Hyundai's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

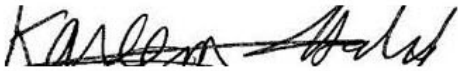
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement