

May 17, 2019

Mr. Antonio Mole Daimler Vans USA, LLC 8501 Palmetto Commerce Pkwy Ladson, SC 29456

Subject: Headlamps Lack Calibrated Sensors

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

FREIGHTLINER/SPRINTER 2500/2019 FREIGHTLINER/SPRINTER 3500/2019 MERCEDES BENZ/SPRINTER 2500/2019 MERCEDES BENZ/SPRINTER 3500/2019

Mfr's Report Date: April 9, 2019

NHTSA Campaign Number: 19V-284

**Components:** EXTERIOR LIGHTING:HEADLIGHTS

Potential Number of Units Affected: 590

### **Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2019 Freightliner Sprinter and Mercedes-Benz Sprinter vehicles equipped with LED high performance headlights. The sensor for the headlamp range adjustment may not have been mounted or calibrated, possibly causing unexpected changes in the headlamp lighting angle.

### **Consequence:**

Unexpected changes in the headlamp lighting angle may affect the drivers visibility, increasing the risk of crash.

### **Remedy:**

DVUSA will notify owners, and dealers will inspect and retrofit the sensor and correctly calibrate the rotation angle sensor, free of charge. The recall is expected to begin June 4, 2019. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is VS3LEDSENS.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 19V-284

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to DVUSA's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

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Kareem Habib Acting Chief, Recall Management Division Office of Defects Investigations Enforcement

