

U.S. Department of Transportation

# National Highway Traffic Safety Administration

May 17, 2019

Mr. Perry Bolick Proterra Inc. 1 Whitlee Ct. Greenville, SC 29607 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 19V-283

Subject: Air Pressure May Build up in Rear Brake System

Dear Mr. Bolick:

This letter serves to acknowledge Proterra Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

PROTERRA/CATALYST/2015-2018

Mfr's Report Date: April 9, 2019

NHTSA Campaign Number: 19V-283

**Components:** 

SERVICE BRAKES

**Potential Number of Units Affected:** 39

## **Problem Description:**

Proterra, Inc. (Proterra) is recalling certain 2015-2018 Catalyst 40 buses equipped with an optional tow fitting and airline that allows a tow truck to operate the rear brakes on the vehicle. The mesh cap covering the airline for the tow fitting can be clogged with road debris in inclement weather, possibly resulting in a build up of air pressure in the rear brake system.

#### **Consequence:**

A build up of air pressure can cause the brakes to drag and possibly overheat, increasing the risk of fire.

### Remedy:

Proterra will notify owners, and dealers will install an additional shield to the tow fitting that protects the mesh cap, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Proterra customer service at 1-864-438-0000.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- In the case of a defect, a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as numbers of deaths and/or injuries), with their dates of receipt (49 CFR 573.6 (c)(6)).
- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Proterra's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib Acting Chief, Recall Management Division Office of Defects Investigations

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Enforcement

