



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 15, 2019

Mr. Mike Young
Sales/Customer Service
Mobility Specialists, Inc.
490 Capricorn St.
Brea, CA 92821

NEF-150MR
19V-271

Subject: Wheelchair Lift may Raise too High

Dear Mr. Young:

This letter serves to acknowledge Mobility Specialists, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/E-150/2014-2017
FORD/TRANSIT/2014-2017

Mfr's Report Date: April 3, 2019

NHTSA Campaign Number: 19V-271

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 4

Problem Description:

Mobility Specialists, Inc. (Mobility Specialists) is recalling certain 2014-2017 Ford E-150 and Transit vans modified to be equipped with Ricon S-Series and K-Series wheel chair lifts. The wheelchair lift positioning input cam may fail while the lift is in use, allowing the platform to travel higher than the vehicle's floor height.

Consequence:

If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

Remedy:

Mobility Specialists, working with Ricon, has notified the owners. Ricon will provide instructions and materials for replacing defective parts. The recall began April 3, 2019. Owners may contact Ricon customer service at 1-800-322-2884.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Your Defect Information report filing lists 8 different Year/make /Model combinations, yet your population is listed as 4. Please correct whichever information is wrong.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. If Ricon has communicated to you that they will be filing the reports, please let us know.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement