



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 9, 2019

Ms. Ruth Gabaud
REV Ambulance Group Orlando, INC.
2737 N. Forsyth Road
Winter Park, FL 32792

NEF-150MR
19V-250

Subject: Back Up Camera Display Image may be Reversed

Dear Ms. Gabaud:

This letter serves to acknowledge REV Ambulance Group Orlando, INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROAD RESCUE/ULTRAMEDIC/2018-2019

Mfr's Report Date: March 28, 2019

NHTSA Campaign Number: 19V-250

Components:

EQUIPMENT

Potential Number of Units Affected: 3

Problem Description:

REV Ambulance Group Orlando, Inc. (REV) is recalling certain 2018-2019 Road Rescue Ultramedic emergency vehicles equipped with ASA Electronics backup camera displays recalled under 19E-009. The displays may revert to the factory default settings which may cause the camera image to be reversed.

Consequence:

The driver may inadvertently turn the wrong direction to avoid an object behind the vehicle, increasing the risk of a crash.

Remedy:

Rev has notified owners, and dealers will install a harness relay capacitor module to prevent the image from reversing, free of charge. The recall began April 17, 2019. Owners may contact REV customer service at 1-855-661-9232.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to REV's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement