



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 30, 2019

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-150SS  
19V-241

**Subject:** Inaccurate Specifications on Tire Label

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
VOLKSWAGEN/TIGUAN/2019

**Mfr's Report Date:** March 27, 2019

**NHTSA Campaign Number:** 19V-241

**Components:**  
EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 8

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2019 Tiguan LWB vehicles. The tire information label contains inaccurate tire dimension and inflation pressure specifications. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 110, "Tire Selection and Rims."

**Consequence:**

The incorrect specifications can result in improper tire inflations or to installing a tire of the wrong size on the vehicle. Either of these situations can increase the risk of a vehicle crash.

**Remedy:**

Volkswagen has notified owners, and dealers will install a corrected tire information label, free of charge. The recall began April 16, 2019. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 01D2.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement