



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 6, 2019

Mr. Andy Jones  
Daimler Trucks North America LLC  
4747 N. Channel Ave.  
Portland, OR 97217

NEF-150MR  
19V-234

**Subject:** Power Steering Hose Clamp Improperly Installed

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOMAS BUILT BUSES/SAF-T-LINER C2/2019-2020

**Mfr's Report Date:** March 25, 2019

**NHTSA Campaign Number:** 19V-234

**Components:**

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

**Potential Number of Units Affected:** 65

**Problem Description:**

Daimler Trucks North America LLC (DTNA) is recalling certain 2019-2020 Thomas Built C2 Saf-T-Liner school buses built on an FCCC chassis. The clamp for the steering gear return hose may have been improperly installed, allowing the hose to separate from the steering gear.

**Consequence:**

If the hose separates from the steering gear, there may be a loss of steering assist which could result in a potentially disabled school bus. If the school bus is occupied when the steering assist is lost, the occupants would need to exit the vehicle and be transferred to another vehicle, increasing the risk of injury.

**Remedy:**

DTNA will notify owners, and dealers will inspect and install power steering hose clamps as needed, free of charge. The recall is expected to begin May 23, 2019. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-813.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received DTNA's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to DTNA's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement