



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 27, 2019

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
19V-188

Subject: Rear Coil Springs May Fracture

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/GOLF/2015-2019
VOLKSWAGEN/GOLF SPORTWAGEN/2017-2019
VOLKSWAGEN/JETTA/2019
VOLKSWAGEN/TIGUAN/2018-2019

Mfr's Report Date: March 6, 2019

NHTSA Campaign Number: 19V-188

Components:

SUSPENSION:REAR:SPRINGS:COIL SPRINGS

Potential Number of Units Affected: 56,173

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2017-2019 Golf Sportwagen, 2019 Jetta, 2015-2019 Golf, and 2018-2019 Tiguan vehicles. The rear coil springs may prematurely fracture.

Consequence:

If a coil spring fractures while driving, it may damage a rear tire causing a loss of vehicle control, increasing the risk of a crash.

Remedy:

Volkswagen will notify owners, and dealers will replace the rear axle coil springs, free of charge. The recall is expected to begin April 19, 2019. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 42J5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received VW's proposed owner notification letter and have approved it for distribution.

Please clarify the scope of this recall by explaining why 2016 Golf Sportwagen's are not covered by this recall or recall 18V904 and why the 2019 Jetta is in both recalls, but this one adds 8 days of production. During the overlap dates, which recall will show as applicable for this model?

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Volkswagen instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement