

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 5, 2019

Mr. Nathan Knight Porsche Cars North America, Inc. One Porsche Drive Atlanta, GA 30354 NEF-150JK 19V-180

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Control Unit May Fail

Dear Mr. Knight:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

PORSCHE/PANAMERA/2018

PORSCHE/PANAMERA 4/2018

PORSCHE/PANAMERA 4 EXECUTIVE/2018

PORSCHE/PANAMERA 4 HYBRID/2018

PORSCHE/PANAMERA 4 HYBRID EXECUTI/2018

PORSCHE/PANAMERA 4 HYBRID SPORT T/2018

PORSCHE/PANAMERA 4 SPORT TURISMO/2018

PORSCHE/PANAMERA 4S/2018

PORSCHE/PANAMERA 4S EXECUTIVE/2018

PORSCHE/PANAMERA 4S SPORT TURISMO/2018

PORSCHE/PANAMERA TURBO/2018

PORSCHE/PANAMERA TURBO EXECUTIVE/2018

PORSCHE/PANAMERA TURBO S E-HYBRID/2018

PORSCHE/PANAMERA TURBO S HYBRID/2018

PORSCHE/PANAMERA TURBO S HYBRID E/2018

PORSCHE/PANAMERA TURBO S HYBRID S/2018

PORSCHE/PANAMERA TURBO SPORT TURI/2018

**Mfr's Report Date:** March 6, 2019

NHTSA Campaign Number: 19V-180

**Components:** 

**ELECTRICAL SYSTEM** 

Potential Number of Units Affected: 182

# **Problem Description:**

Porsche Cars North America, Inc is recalling certain 2018 Panamera, Panamera 4, Panamera 4 E-Hybrid, Panamera 4 E-Hybrid Executive, Panamera 4 E-Hybrid Sport Turismo, Panamera 4S, Panamera Turbo, Panamera Turbo Executive, Panamera 4 Sport



Turismo, Panamera Turbo S E-Hybrid Sport Turismo, vehicles. Incorrect soldering of a control unit may result in the intermittent failure of various systems, possible affecting vehicle driveability.

## **Consequence:**

Impaired vehicle driveability can increase the risk of a crash.

#### Remedy

Porsche Cars North America will notify owners, and dealers will replace the affected control units, free of charge. The recall is expected to begin May 5, 2019. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is AKA5.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please amend your Defect Information report, in the "How Remedy Component Differs from Recalled Component" section, to provide the part number of the affected control unit.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib Acting Chief, Recall Management Division Office of Defects Investigations

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Enforcement

