



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 4, 2019

Mr. Mark Elion  
Corporate Quality Analyst  
Supreme Corporation  
2581 East Kercher Road  
Goshen, IN 46528

NEF-150MR  
19V-160

**Subject:** Wheelchair Lift may Raise too High/FMVSS 403

Dear Mr. Elion:

This letter serves to acknowledge Supreme Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUPREME/CLASSIC AMERICAN TROLLEY/2014-2016

**Mfr's Report Date:** March 1, 2019

**NHTSA Campaign Number:** 19V-160

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 20

**Problem Description:**

Supreme Corporation (Supreme) is recalling certain 2014-2016 Classic American Trolley vehicles equipped with Ricon K-series or S-Series Ricon Wheelchair lifts. The wheelchair lift positioning input cam may fail while the lift is in use, allowing the platform to travel higher than the vehicle's floor height. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 403, "Platform Lift Systems."

**Consequence:**

If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards towards the vehicle when exiting the lift, increasing the risk of injury.

**Remedy:**

Supreme will notify owners, and Ricon dealers will replace the lift positioning input cam, free of charge. The recall is expected to begin April 15, 2019. Owners may contact Ricon customer service at 1-800-322-2884.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement