



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 27, 2019

Mr. Andy Jones
Daimler Trucks North America LLC
4747 N. Channel Ave.
Portland, OR 97217

NEF-150MR
19V-137

Subject: Cluster Displays Incorrect Gear Selection

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/CASCADIA/2020

Mfr's Report Date: February 27, 2019

NHTSA Campaign Number: 19V-137

Components:

ELECTRICAL SYSTEM: INSTRUMENT PANEL

POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 43

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain 2020 Freightliner Cascadia vehicles equipped with an ICU3S Instrument Cluster and a DT12 automated manual transmission. When the transmission is shifted out of the Neutral (N) position, the instrument cluster will continue to display the "N" position.

Consequence:

The incorrect gear selection display may cause the operator to falsely assume that the truck is in neutral, possibly resulting in the truck moving unexpectedly, increasing the risk of a crash.

Remedy:

Daimler Trucks North America (DTNA) will notify owners, and dealers will reprogram the powertrain controller so that the correct gear selection displays in the instrument cluster, free of charge. The recall is expected to begin April 27,2019. Owners can contact DTNA's customer service at 1-800-745-8000. DTNA's number for this recall is FL-808.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement