



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 25, 2019

Ms. Terri Tobias
Regulatory Compliance Manager
Entegra Coach
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150KL
19V-124

Subject: Possible Reduced Brake Performance

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGRA/REATTA/2019

Mfr's Report Date: February 25, 2019

NHTSA Campaign Number: 19V-124

Components:

SERVICE BRAKES

Potential Number of Units Affected: 45

Problem Description:

Entegra Coach (Entegra) is recalling certain 2019 Reatta motorhomes built on a Spartan chassis, equipped with independent front suspension and front drum brakes. The cotter pins may be missing or improperly installed at the actuator rod of the front slack adjuster for the front brakes.

Consequence:

The missing or improperly installed cotter pin may cause the actuator rod to detach, affecting brake performance and lengthening the distance needed to stop the vehicle, increasing the risk of a crash.

Remedy:

Entegra will notify owners, and Spartan Service Centers will inspect and properly install the cotter pin or install any missing pins and adjust the brakes appropriately, free of charge. The recall began on February 28, 2019. Owners may contact Entegra customer service at 1-800-517-9137.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to manufacturer's instructions.

It is our understanding that Spartan will be reporting the recall completion rates for this campaign.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement